



North Carolina Oncology Management Society

**Diving into Data....and coming out alive?**  
*2019 Summer Conference Agenda*

**Wednesday – June 12, 2019**

3:00 pm – 5:00 pm      **Registration** ~ Main Lobby  
**Exhibit Setup** ~ East/Center Ballrooms

6:00 pm – 8:00 pm      **Reception** ~ North Lawn (weather permitting)

*Meals, Breaks & Exhibitors in CENTER/EAST Ballrooms ~ Speaker Sessions in WEST Ballroom*

**Thursday - June 13, 2019**

7:00 am                      **Registration** ~ Mezzanine

7:00 am – 8:00 am      **Breakfast** ~ Meet and Greet Exhibitors

8:00 am – 8:45 am      **Welcome and Opening Remarks**  
**Kandis Hill, RN, QMS Clinical Nurse Manager, Physicians East & NCOMS President**  
*Introductions - Corporate Sponsors & Exhibitors/NCOMS Members*

8:45 am - 9:45 am      **Detour - Winning When Life Doesn't Go According to Plan**  
**Courtney Clark, Accelerated Resilience**  
Hard work usually pays off. But sometimes, no matter how hard you work, your plans just... DON'T work. Courtney has proven techniques to help you deal with life's detours with humor, resilience, and tenacity.  
*At the end of this session, participants will be able to...*

- Discover how to let go of "the plan"
- Identify ways to maintain personal power during transition and upheaval
- Develop measures to increase perspective and adaptability

9:45 am – 10:30 am      **Break** ~ *Visit Exhibitors*

10:30 am – 12:00 pm. **The Art of Accelerated Resilience. Adapt Faster and Achieve More**  
**Break Out Discussion with Courtney Clark**  
In today's competitive world, there's no time to recover from our setbacks slowly. The research-based strategies from Courtney's new book, *The Successful Struggle*, will have your team managing change, chaos, conflict, and life's other challenges in the fastest, most productive way possible.  
*At the end of this session, participants will be able to...*

- Recognize the benefits of connecting with the purpose of change
- Develop new strategies to maintain personal power and a sense of control during times of change and chaos
- Apply the "Stop, Drop, and Roll" technique for chaos management

12:00 pm – 1:00 pm      **Lunch** ~ *Visit Exhibitors*



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Thursday - June 13, 2019 (continued)

- 1:00 pm – 2:30pm **Diving Into Data with COAnalyzer**  
**Ricky Newton, CPA, Treasurer & Director of Financial Services & Operations, Community Oncology Alliance (COA)**
- Walk through live demonstration of COAnalyzer new real-time benchmarking software, including security and signing up
  - Walk through entering the data
  - Discuss reports, graphs and ratios available and what they mean and how to use them in managing your practice from human resources, accounts receivable, inventory to the entire financial statement
- 2:30 pm – 3:00 pm **Break ~ *Visit Exhibitors***
- 3:00 pm – 3:30 pm. **Updates:** Coding and Reimbursement – Tiffany Spencer  
Legislative Update – Jennifer Pace
- 3:30 pm – 4:45 pm NCOMS BUSINESS MEETING – MEMBER ONLY PLEASE
- **Corporate Sponsor 5-Minute Update** - 3:30 – 4:15
  - **NCOMS Business Meeting 4:15 – 4:45**
- 4:45 pm **Adjourn ~ *Dinner is on your own***

Friday - June 14, 2019

- 7:00 am – 8:00 am **Breakfast ~ *Visit Exhibitors***
- 8:00 am – 9:00 am **Disruption in Healthcare --- The New Normal?**  
**Tom Gallo, Executive Director of the Virginia Cancer Institute**
- Explore the factors necessitating change in the US healthcare system
  - Review innovative healthcare services and care delivery models that are originating in certain geographic markets
  - Review some of the more important healthcare mergers and alliances occurring on the national scene
  - Discuss the potential implications that the disruption in the US Healthcare may have on the oncology delivery system
- 9:00 am – 10:00 am **Break ~ *Visit Exhibitors and Check Out***
- 10:00 am – 11:00 am **2019 Oncology Reimbursement & Documentation Update**  
**Lee Ford, MHA, RHIT, CPC, COC, CPMA, CHC**  
**Regulatory Services Manager, Physicians East**
- Review ICD-10CM/CPT/HCPS & modifier proposed changes for 2020
  - Discuss reimbursement hurdles with commercial and Medicare Advantage plans
  - Explore via examples how simple documentation changes can impact reimbursement



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- 11:00 am –12:00 noon **2019 MIPS & Quality Measures Impacting Oncology**  
**Lee Ford, MHA, RHIT, CPC, COC, CPMA, CHC**  
**Regulatory Services Manager, Physicians East**
- Review MIPS changes and reporting measures present & future
  - Discuss how quality measure data ties to payment
  - Discuss potential impact of risk-adjusted diagnoses
- 12:00 pm – 1:00 pm **NCOMS MEMBERS ONLY** – **Box Lunches & Time to Network**  
**Grand Prize Give-A-Way & Door Prize Drawings**  
*You must be present to win!*
- 1:00 pm *Adjourn ~ Drive Safely*

#### **CEU INFORMATION**

- This program meets the AAPC guidelines for 7.5 CEUs.
- *This activity has been submitted to the North Carolina Nurses Association for approval of 7.25 contact hours. The North Carolina Nurses Association is an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*